

Operationalize Your IT Services Delivery with MSPComplete

MSPComplete helps Partners create cost effective, scalable and repeatable delivery of professional and managed services. MSPComplete moves the management of technology from objects to activities.

MSPComplete is a platform for you, not a tool for your clients.

The platform reduces IT services delivery costs by streamlining processes. Our technology allows you to create a wizard to perform IT activities across multiple cloud platforms. Deliver a better, more consistent experience for your customers.

Use MSPComplete for:

Microsoft Office 365

MSPComplete includes all the components necessary to build a repeatable deployment and managed services practice. Whether you're deploying Office 365 or managing users, our comprehensive Task Library allows you to design a process specific to your organization and customers.

- Document your scripts and workflows
- Automate your processes
- Create a wizard that meets your ideal workflow

Microsoft Azure

Most Azure deployments are custom implementations. With MSPComplete, the easy-to-use interface helps you design, deploy, and manage Azure. Our exclusive Task Library of extensive out-of-the-box components enables you to create, store, and execute your own automated tasks and deliver end-to-end solutions.

- Automate any cloud or on-premises open technology stack
- Create advanced deployment scenarios
- Ensure that correct SKUs are used for cost management

Managed Services

Your relationship with your customers doesn't end after the deployment or migration. Deliver robust helpdesk and managed services that offer the best experience. Automate repetitive tasks to reduce call time and increase consistency and accuracy.

- Easily automate and customize services
- Ensure consistency in your services delivery
- Use automation to successfully multi-task for your customers

Employee Onboarding/Offboarding

With MSPComplete, you can create custom onboarding processes to accelerate productivity. Similarly, you can offboard customers' employees quickly to ensure security and compliance. Our Task Library contains the foundations for the most common tasks.

- Create high-touch services through automation
- Provide a consistent and repeatable experience
- Centralize all onboarding/offboarding content for ready access to all staff

Benefits of MSPComplete:

Script Management

Centralize scripts in a single repository across all contributors.

Change Management

Deploy updated scripts to all employees to ensure that everyone is running the latest version.

Cloud Execution

Use the power of the cloud, or your own server, to run your scripts.

Out-of-the-Box Automation

See immediate ROI and quickly build your customer processes by leveraging our growing Task Library.

Contextual Automation

Pass data between scripts and documentation easily.

Success/Failure Notification

Customize delivery processes to provide notification when steps have been completed.

The Task Library

Use the Task Library to support deployment or managed services. Our out-of-the-box Office 365 and Azure scenarios can show you immediate ROI with little to no upfront investment. Build your own wizards using these fundamental building blocks; you don't have to be an expert coder.

Task Library
Select a Task to add to your Runbook.

Search

BitTitan Tasks

- Send email via Office 365
- Generate Password
- PowerShell Automation
- Send SMS
- Reset User Password

Microsoft Office 365 Tasks

- Create User
- Delete User
- Assign License
- Remove License
- Enable Litigation Hold
- Disable Litigation Hold
- Create Distribution Group
- Delete Distribution Group
- Add User to Distribution Group
- Remove User from Distribution Group

Microsoft Azure Tasks

- Create Resource Group
- Create Virtual Machine
- Start Virtual Machine
- Stop Virtual Machine
- Create Storage Account
- Create File Share
- Create SQL Server
- Create S...

Get started with MSPComplete for free.
www.bittitan.com/account/register

About BitTitan

BitTitan® empowers IT services professionals to properly assess, deploy, and manage technology solutions in a cloud-first world. With BitTitan MSPComplete®, an IT services automation platform featuring BitTitan's globally renowned MigrationWiz® solution, IT professionals can organize, optimize, and automate service delivery. BitTitan has helped more than 33,000 customers deploy IT services to over 11 million users in 155 countries.

Photo Credit: Stock Photo

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The screenshot displays the BitTitan MSPComplete Task Library interface. At the top, there is a navigation bar with the BitTitan logo, an 'Add' button, and links for Feedback, Help, Purchase, and a user profile for 'Geeinan Yip'. Below the navigation bar, the main content area is titled 'Task Library' and includes a search bar. The tasks are organized into three sections: 'BitTitan Tasks' (Send email via Office 365, Generate Password, PowerShell Automation, Send SMS, Reset User Password), 'Microsoft Office 365 Tasks' (Create User, Delete User, Assign License, Remove License, Enable Litigation Hold, Disable Litigation Hold, Create Distribution Group, Delete Distribution Group, Add User to Distribution Group, Remove User from Distribution Group), and 'Microsoft Azure Tasks' (Create Resource Group, Create Virtual Machine, Start Virtual Machine, Stop Virtual Machine, Create Storage Account, Create File Share, Create SQL Server, Create SQL Database, Create Network Security Group, Create Network Security Rule).

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