



The Guide for Office 365 Tenant to Tenant Migrations

BitTitan Expert



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Today's Agenda

- About BitTitan
- Office 365 Tenant to Tenant Migrations
 - When Changing the Domain Name
 - While Keeping the Same Domain Name
- Next Steps

About BitTitan

- Founded in 2007
- 160+ employees worldwide
- 155+ countries served
- 31,000+ customers
- 6.5M+ customer employees serviced



About BitTitan

MIGRATE MULTIPLE WORKLOADS WITH MIGRATIONWIZ

MigrationWiz is the industry-leading, 100% cloud-based migration software that helps you get email and data from nearly any Source to any Destination.

- Easy to use
- Well supported
- Secure
- Automatically scales
- Server-less Install (SaaS)
- Proven technology

User Migration Bundle

KEY TO SUCCESS IS MULTI-WORKLOAD

- Save money when migrating multiple workloads for a user with a bundled license. Boost revenue with multi-workload projects and deliver a superior cloud onboarding experience to your customers with our User Migration Bundle
 - Mailboxes
 - Documents
 - Personal Archives
 - Outlook Configuration

Office 365 Tenant to Tenant Migration

WORKLOADS SUPPORTED

- Mailboxes
 - User
 - Resource
 - Shared
 - Archive
- DeploymentPro
- OneDrive for Business
- SharePoint Document Libraries
- Office 365 Groups (Mail and Documents)
- Public Folders

Office 365 Tenant to Tenant Migration

ADVANCED FEATURES

- Notifications
- Date and folder filtering
- Litigation Hold migration support
- Advanced logging to your SQL Azure instance
- Developer resources (API, PowerShell, Third-party integration)
- Data center regionalization (Azure Regions)
- General, China (21v) and German instances
- No added support costs

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MAILBOXES

- User mailboxes
 - Recoverable items
- Archive mailboxes
- Resource mailboxes
- Shared mailboxes

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DEPLOYMENTPRO

- Remote Outlook profile reconfiguration
- Agent-based configuration that runs locally on the desktop
- Easy setup and configuration
- Customizable and simple desktop application
- Imports the signatures from the previous profile
- Re-attaches any non-password protected PST files
- Imports auto completes from the previous profile

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ONEDRIVE FOR BUSINESS

- Migration of documents, folders and permissions
- MigrationWiz will provision OneDrive for Business profiles for each user being migrated
- Sharing permissions set on Destination
- Advanced options to support better migrations

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SHAREPOINT

- Supports basic SharePoint migrations (document library to document library)
- Migration of documents, folders and permissions

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PUBLIC FOLDERS

- Public Folders to Public Folders
- Public Folders to Shared Mailboxes
- Advanced support to bypass issues with Exchange Online Public Folder Mailbox size limitations

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BEST PRACTICES - WHILE KEEPING THE SAME DOMAIN NAME

- Limited to cutover migration
- Vanity domains can only reside in one Office 365 tenant at a time. The vanity domain needs to be removed from the source tenant and added to the destination tenant during the cutover
- Plan for AAD Connect changes
- Use the *@tenantid.onmicrosoft.com* addresses in MigrationWiz projects
- Outlook profiles need to be re-created
- Use of Recipient Mapping is always recommended
- OneDrive for Business sync client needs to re-sync the documents

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BEST PRACTICES - WHILE CHANGING THE DOMAIN NAME

- Staged user or cutover migrations supported
- Mail routing and free/busy can be setup between the two Office 365 tenants to support staged migrations
- Notify the users of new AD accounts and passwords
- Use the vanity domain SMTP addresses in MigrationWiz projects
- Outlook profiles need to be re-created
- Use of Recipient Mapping is always recommended
- OneDrive for Business sync client needs to re-sync the documents

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SUPPORT OPTIONS

- BitTitan Help Center – <https://help.bittitan.com>
 - KB articles
 - Migration guides
 - BitTitan University
 - Developer resources
- BitTitan World Class Support Team
- Technology Strategists

Office 365 Tenant to Tenant Migration

DEMO

- Set the migration up for success in MSPComplete
 - Customer
 - Endpoints
 - License
- Device Management Agent
- DeploymentPro
- MigrationWiz
 - Project Setup
 - Advanced Options
 - Migration Strategy

Next Steps

- Get started for free with a BitTitan account <https://www.bittitan.com/account/register>
- Purchase [Mailbox Migration Licenses](#) or [User Migration Bundle Licenses](#)
- Get started on your next migration project
- Have questions on how to get started? [Contact us!](#)

The image features a dark central horizontal band with the text "Thank you!" in white. The background is an abstract composition of numerous thin, bright blue and cyan lines that radiate from the center, creating a sense of depth and movement. The lines vary in length and intensity, some appearing as sharp streaks while others are more diffuse. The overall effect is reminiscent of a digital or optical illusion, possibly a perspective view of a grid or a complex network of light paths.

Thank you!