KiZAN Combines IP and Experience with MigrationWiz to Support Fortune 500 Enterprise's Aggressive Acquisition Strategy

Meet the Players

KiZAN Technologies, LLC is a Microsoft National Solutions Provider. Their innovative solutions to digital transformation initiatives and complex business problems are evidenced by their numerous gold and silver Microsoft competencies. KiZAN's services include technology consultation, custom application design and development, managed support, and implementation of both cloud and on-prem solutions. Founded in 1991, the company is based in Louisville, Kentucky and maintains a strong presence in the Midwest with offices in Cincinnati, Indianapolis, Columbus, and Nashville, while serving a global customer base.

In 2017, KiZAN began working with a Fortune Global 500 enterprise to support an aggressive acquisition and divestiture strategy that, combined with its innovative spirit, helped the organization maintain a position as the market leader over the course of its 150+ year history.

While this strategy is key to serve changing market needs, it also creates significant challenges for IT teams. One of these challenges involves the data migration itself - bringing users, files, and archives from a newly acquired organization into the company's Office 365 environment or spinning them off following a divestiture.

KiZAN has proven to be a reliable partner for this organization in the execution of IT activities around this business case. These often involve a transition from one Office 365 tenant to another – a move we refer to as tenant-to-tenant (T2T). Since the start of their engagement, KiZAN has moved nearly 10,000 users for this specific partner across multiple acquisitions and divestitures.

KiZAN's secret to success is three-fold: a deep understanding of the customer's complex IT environment; KiZAN's own technical capabilities and processes refined over years of service delivery; and their partnership with MigrationWiz, the leading cloud office migration solution.

> " MigrationWiz helps us create a very large chunk of repeatable processes that save time for both KiZAN and our customers, and allows us to be more accurate in the migration. The tool is rock solid. We know exactly what data we need and how to use it to deliver the best possible experience for the end-user. "
>
> **Bill Rieger | Principal Consultant at KiZAN**

IP + MigrationWiz = The Winning Formula

KiZAN is the perfect example of a service partner that pairs their own domain expertise with a trusted technology solution to deliver on the needs of their customers.

"MigrationWiz helps us create a very large chunk of repeatable processes that save time for both KiZAN and our customers, and allows us to be more accurate in the migration," said Bill Rieger, Principal Consultant at KiZAN. "The tool is rock solid. We know exactly what data we need and how to use it to deliver the best possible experience for the end-user."

Bill points to two automation factors in particular: the PowerShell module and DeploymentPro. While scripting relieves the KiZAN team of manual, repetitive tasks and offers them more advanced control over the project, DeploymentPro automatically configures Outlook profiles for a "no-touch" experience on the destination.

KiZAN has a breadth of experience with these projects – but that doesn't mean every migration goes exactly according to plan. Support from BitTitan Customer Success is another pillar of this partnership.

"At the end of the day, your support is excellent. You're always available and listen to our feedback," said Rieger.
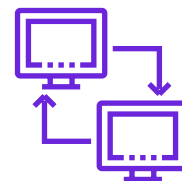
The data migration itself is a small component of a larger transformation plan. KiZAN knows they can trust MigrationWiz for this part of the project, enabling their team to focus on other aspects of the migration, perform additional services like Active Directory migrations, and support end-users as they adapt to the new environment.

Right people   +   **Right processes**   +   **Right technology**

A Partner in the Long Run

Through this formula of the right people, processes, and technology, KiZAN has established themselves as a trusted technology partner of this powerhouse customer. By maintaining a record of highly successful migration projects and developing a thorough understanding of the customer's environment, KiZAN helps them quickly integrate new users and data into their organization to drive larger business objectives and reduce time to value from their aggressive acquisition strategy.

Get started with MigrationWiz today. **www.bittitan.com/migrationwiz/user-migration-bundle**

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