As a Microsoft Gold Partner in multiple categories, Orange Networks serves some of the most important business partners and companies in Europe by helping their customers on their journey to digital transformation. In addition to the purely technical solutions, they also help customers digitally transform and adapt their workplaces and processes on the way to a Modern Workplace - including cloud adoption and modern collaboration.

In 2018, Orange Networks engaged with ThyssenKrupp Elevator, a subsidiary of ThyssenKrupp AG and a global pioneer of industrial engineering and elevator technology, to transition more than 33,000 employees to Office 365. Over the course of five months, Orange Networks successfully migrated all users’ on-premises Exchange data to Office 365.

Business Requirements

ThyssenKrupp Elevator has more than 33,000 employees distributed globally with local IT departments operating their own on-premises email environments. This meant the subsidiary had 18 separate Source environments from which it needed to migrate mailboxes to Office 365. Overhead for the local installation of a migration tool in each environment would have greatly increased project costs, which led Orange Networks to look for a SaaS-based solution with no on-prem hardware or installations needed.

In addition, the complexity of migrating a subsidiary with this many individual Exchange instances in separate countries meant Orange Networks spent a significant amount of time consulting with and planning for the migration. This included performing trial migrations to test data transfer speeds, understanding how local firewalls interacted with the migration solution, and planning for technical support throughout the duration of the project.
Normally when we migrate users from Exchange On-Prem to Online, we do it using a classic hybrid structure – without a third-party tool, but with such a variety of AD regions, countries and users in a migration project, it is essential to use a tool like MigrationWiz. I don’t know how else we could have successfully managed such a complex migration project.

Hermann Kapfer | Principal IT Consultant | Orange Networks

Solution: Move with MigrationWiz

With the help of MigrationWiz and BitTitan technical partner strategists, Orange Networks completed the migration of over 33,000 subsidiary employees from their local Source environments to Office 365 in just five months – with minimal escalations post-cutover from end users.

Orange Networks selected MigrationWiz for several reasons. As a solution entirely based in the cloud, MigrationWiz requires no on-prem installations or hardware installed at the Source environment, reducing the time and complexity required to configure the project – in this case, saving Orange Networks from having to touch all 18 Source environments individually.

The SaaS architecture and central management console enabled Orange Networks to manage this global project and migrate users around the clock, increasing overall migration speeds and simplifying the transition to Office 365.

Because of the success of this migration, Orange Networks is now in talks with the customer for additional migration projects with user numbers in the tens of thousands.

“BitTitan enabled ThyssenKrupp Elevator to successfully migrate >33K mailboxes to Office 365 in five months,” said John Hemming, Head of GPI, IT Services & Security for ThyssenKrupp Elevator.